Discussion of Concept: SUSTAINABLE

AGATE Service and Information Hub
Part 2 – User Involvement

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Main challenges for a successful user involvement

• Be attractive for different user groups
• Reach all potential participators in various European countries

High level of acceptance by the users is key success factor for registration in the project database and active participation in the Service and Information Hub
Different user backgrounds and interests

- SSH scholars
- ICT experts
- digital librarians
- members for press and publication relations
- science coordinators
- research managers
- broader public

e.g. SSH scholars
- heterogeneous levels of digital skills
- English is not necessarily scholarly language
Complex and diverse hierarchical structures of science academies

1) Every academy has its individual structure with specific communication channels and responsibilities

2) SASSH study has taught that great efforts are needed to get the necessary feedback and collaboration on a broad scale

But: large group of interested partners and supporters (Letter of intents), on which can be built on
Recommendations

1) Information and training offers in several European languages

2) Participatory design (involve users as early as possible) “from the community for the community”

3) Use of various communication channels
governance level (academy presidents, secretaries general, managing directors), academies’ scientific coordinators (in cooperation with ALLEA); Research Infrastructures, discipline/country/language specific networks
Pilot phase

- Building of a test group consisting of researchers, ICT experts and information specialists that is actively involved in
  - development of test version of the AGATE Search Function
  - the process of selection and presentation of relevant contents of the Service and Information Hub

Group should be both geographically and thematically diversified

> will demonstrate the broad spectrum of academies’ SSH research activities and encourage - once online - other projects to create entries („inverted competition“)
Launch of the Project Database and the Service and Information Hub

• public relation work in cooperation with press and communication managers at the European Academies and in cooperation with partner infrastructures and relevant community networks

• event format to promote the infrastructure and inform about it in academies across Europe
Establishment phase - flexible use and contribution by the community

- Active involvement and responsibility for contents by different user groups
  - Building of an editorial team of voluntaries that identifies relevant topics and promotes relevant issues
  - Testing and refining the formats to propose and upload material, to evaluate and comment contents
  - Refinement of workflows
AGATE Scientific Advisory Board

AGATE Board of Directors (core institutions)

AGATE Executive Director

AGATE Project Manager

AGATE Project Management Team

Central Coordination Unit

WP 1
WP 2
WP 3
WP ...

Academy 1
Academy 2
Academy 3
Other research institutions
Data centers, Infrastructures...